Tips for using Unity Voice Mail

XAVIER UNIVERSITY INFORMATION RESOURCES



To skip over a message in your mailbox:

- 1. Press the "#" key to skip to the end of the message.
- Press the "#" key again to save the message you just skipped over for future access.



To rewind a message during playback:

1. Press the "7" key while the message is playing.



To slow down message playback:

To slow the speed that the messages are being played in your mailbox, press the "4" key during message playback.



To speed up message playback:

To increase the speed that the messages are being played in your mailbox, press the "6" key during message playback.



To fast forward to the end of a message:

Press the "#" key at any time during the message.



To recover a deleted message:

- Press the "3" key to access your old messages.
- 2. Press the "2" key to access Deleted messages.
- 3. Press the "1" key to review your Deleted messages.
- 4. For each message....
 - A. Press "1" to **Replay** the message.
 - B. Press "2" to **Restore** the message as a "saved" message.
 - C. Press "3" to **Delete** the message.
 - D. Press "4" to **Reply** to the message.
 - E. Press "5" to **Forward** the message.
 - F. Press "6" to **Restore** the message as New.
 - G. Press "7" to **Step Back** to the previous level.
 - H. Press "9" to Play the message properties.
 - I. Press "#" to access the next Deleted message.







To skip over a greeting when leaving a message for someone:

- 1. Enter the extension of the desired recipient, followed by the "#" key.
- 2. Press the "#" key again to confirm the extension without waiting to listen to the details or greeting associated



To review a message before sending it:

- 1. Press the "#" key when you are finished recording the message.
- 2. Press the "5" key to review the recording.
- 3. After reviewing the recording...
 - a. Press the "#" key to send the message, or....
 - b. Press the "6" key to re-record it, or....
 - c. Press the "7" key to add on to the existing recording,



To avoid sending a recorded message:

1. Press the "*" button to cancel the delivery of a message you have just been recording.



To set a future message delivery time:

- Record the message. Press the "#" key when you are finished.
- 2. To indicate you want to set a future delivery date, press the "4" key....
 - a. To deliver the message later today, press "0".
 - b. To deliver the message tomorrow, press "1".
 - c. To deliver the message the day after tomorrow, press "2", and so on.
 - d. To enter a specific delivery date and time, press "9". Key in the desired delivery time (e.g. "730")
 - e. Press the "1" key to specify an a.m. delivery time; press the "2" key to specify a p.m. delivery time.

