

SURVEYING & INCORPORATING MEMBER FEEDBACK



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LEARNING OBJECTIVES

- 🎯 Why we need feedback
 - 🎯 Types of Feedback
 - 🎯 Using your tools
 - 🎯 What to do with feedback
-





- Member Voice: Helps members feel valued and included
- Improvement: Identifies what's working and what needs change
- Engagement: Increases participation and retention
- Accountability: Shows transparency and responsiveness

WHY DO WE NEED FEEDBACK

TYPES OF FEEDBACK



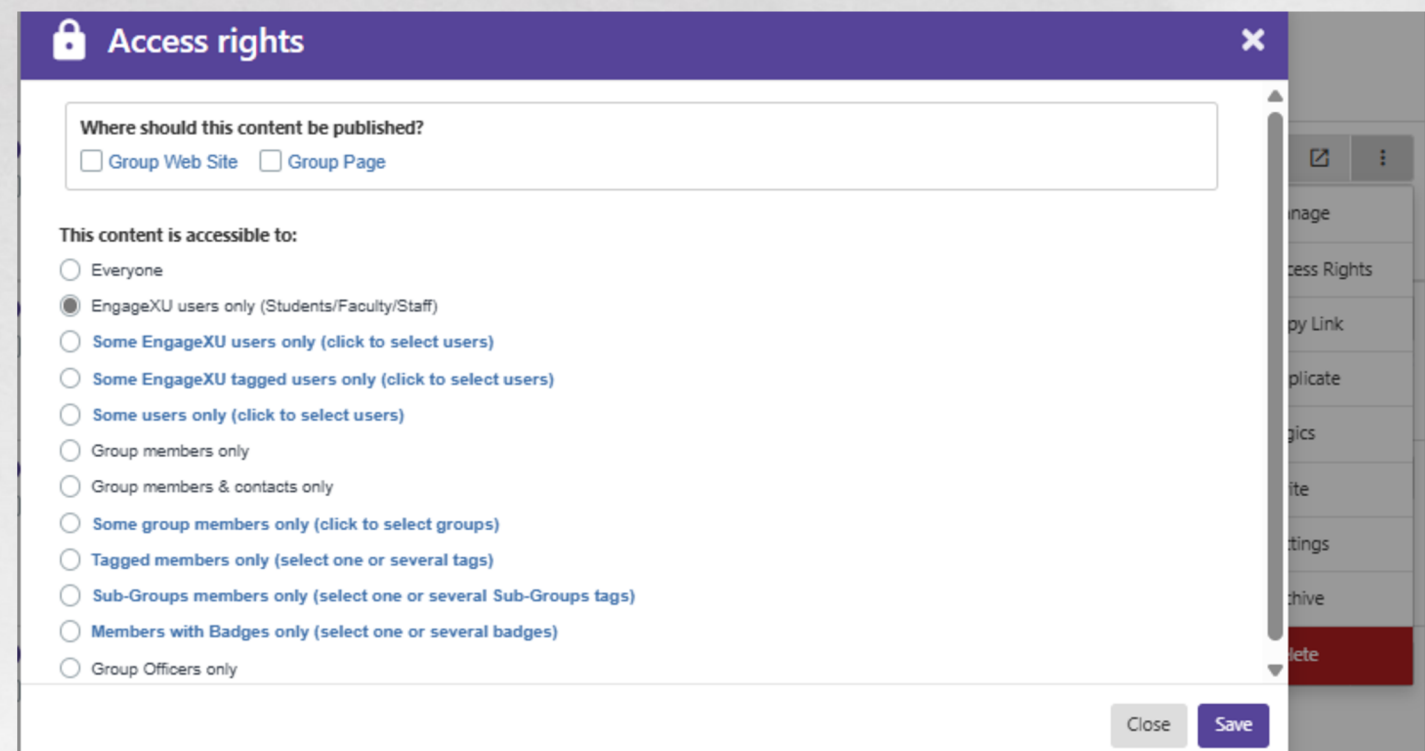
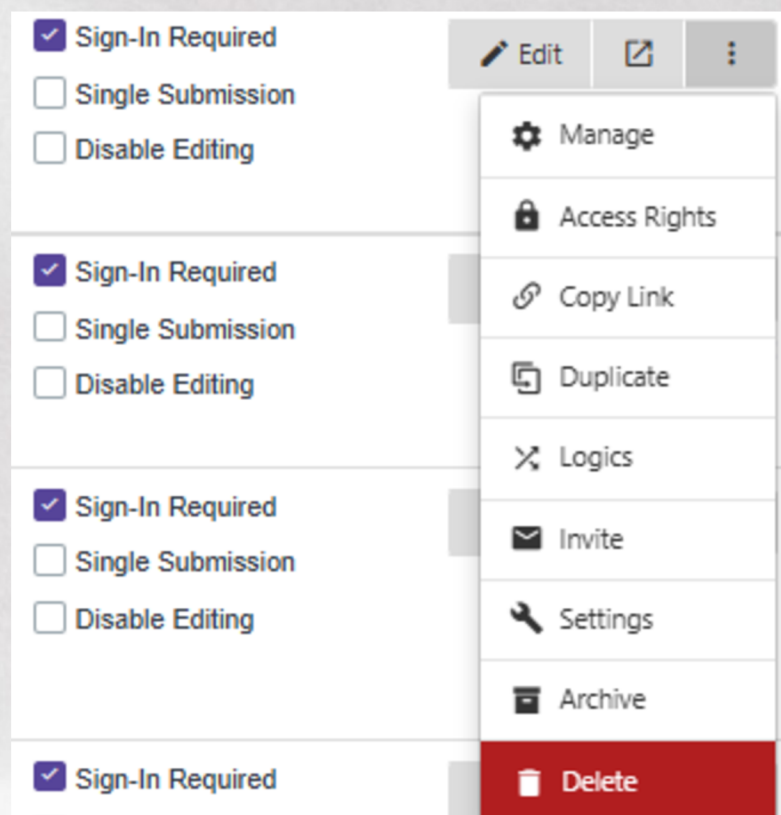
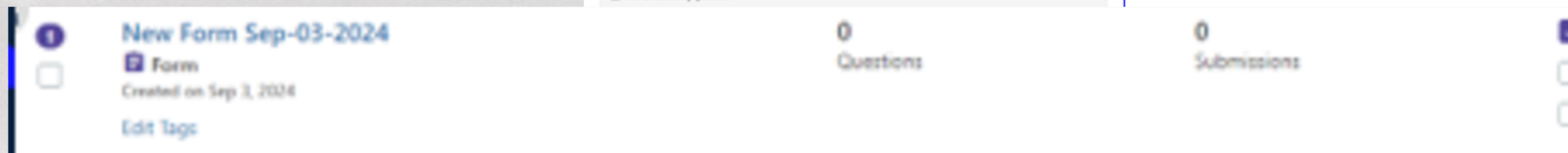
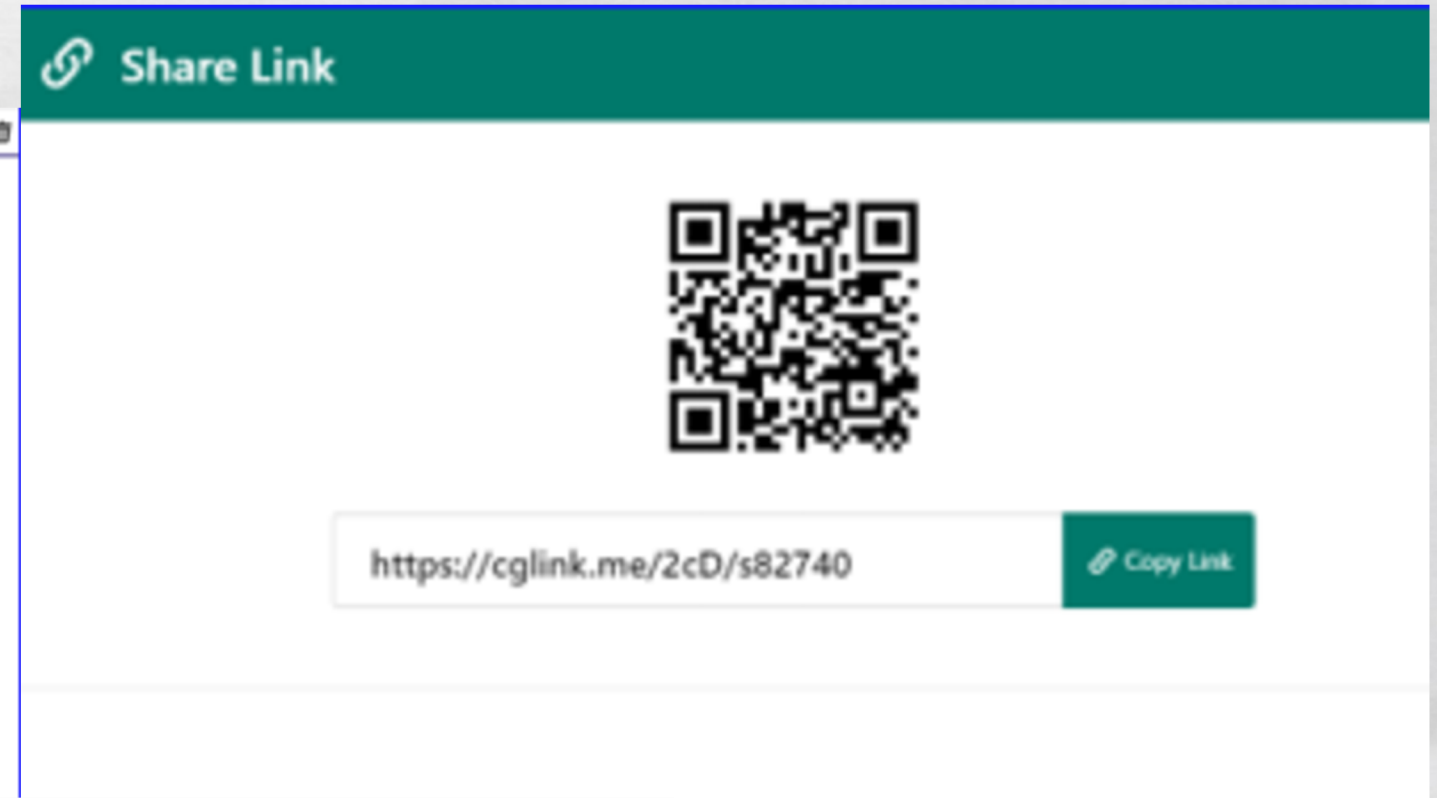
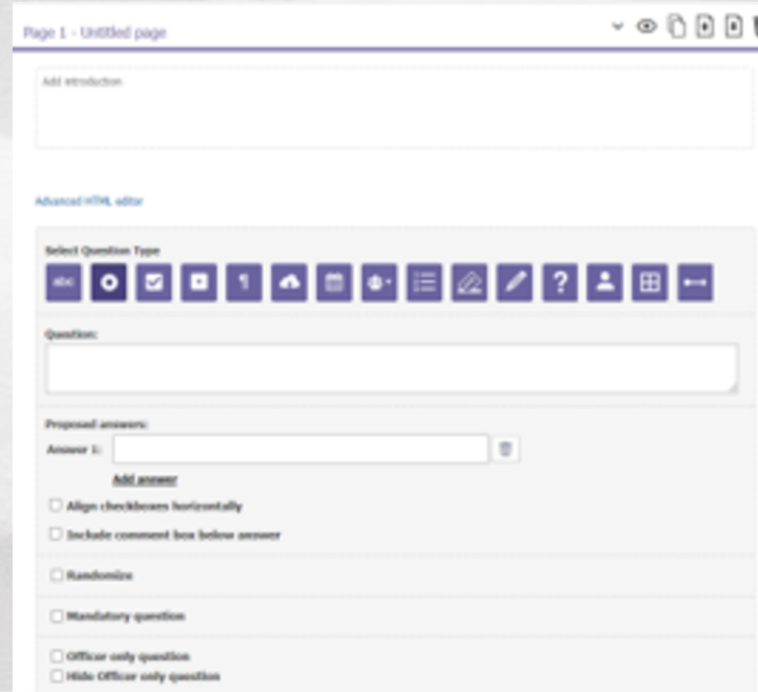
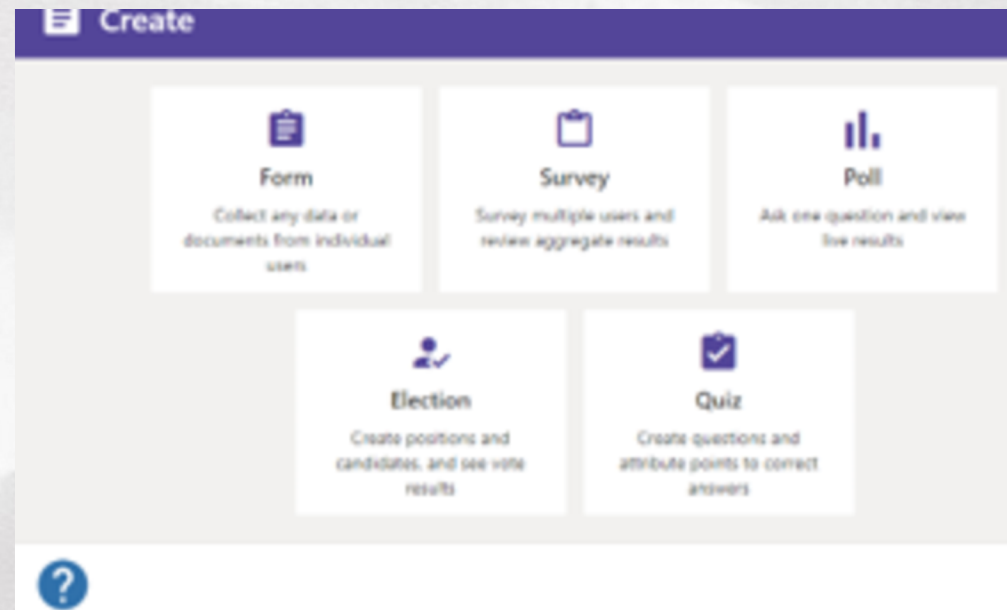
- Surveys
- Discussions (general body meetings)
- Suggestion Forms/Boxes
- One on one convos (during or post events)
- Surveys
- Data and observations (attendance tracking/trends)



- Surveys can be create on EngageXU to ask questions and gather feedback
- Suggestion forms can live on your page
- Check in attendees into events and track who comes

USING ENGAGEXU AS A TOOL

HOW TO CREATE A SURVEY





 Home

 Black Student ...

 Events 1077









GROUP SECTION

 Dashboard

Activity

Settings

Officers 9

Group Page

Reports

 Members

 Emails

 Notifications

 Events 1

 Surveys & Forms

 Member Success

 Money

 Files

 More Tools

 Reports

Events Attendance Report
Number of RSVPs, Check-Ins and Waiting Lists per event

Members Attendance Report
Detailed list of event registrations and check-Ins

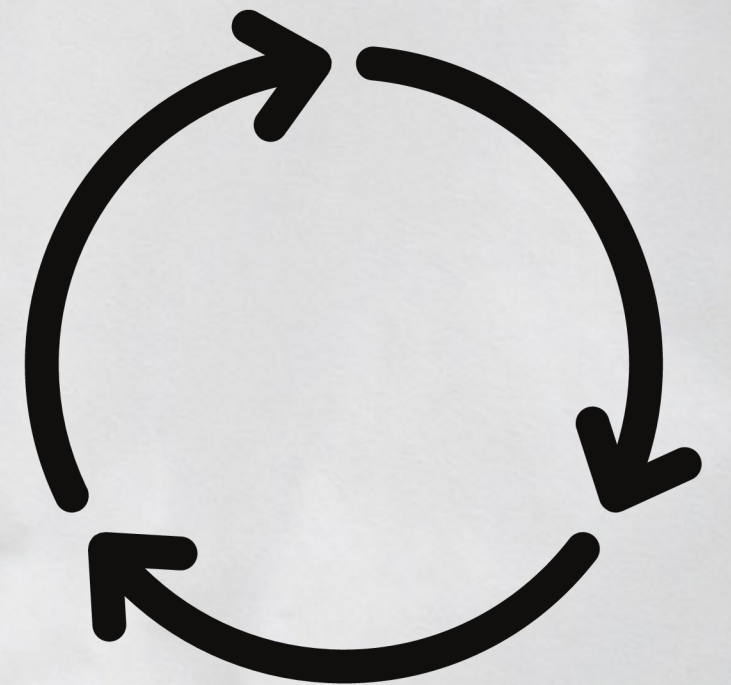
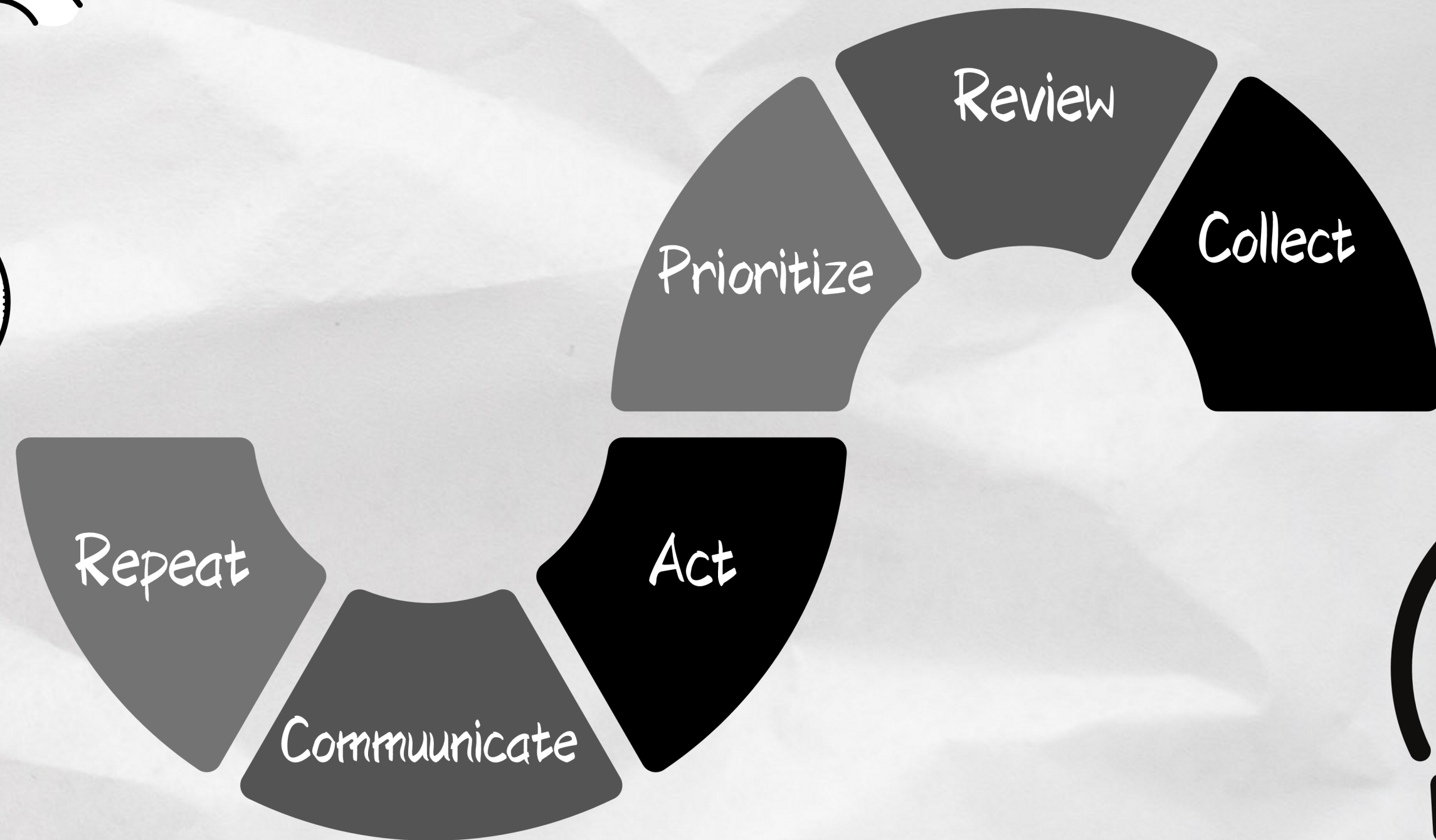
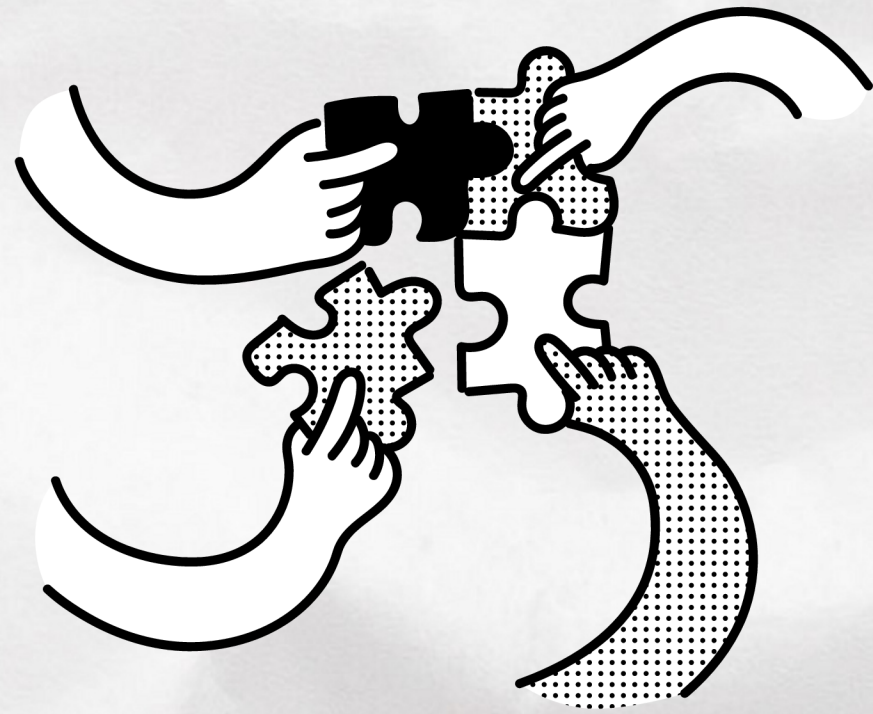
Members Attendance Report Summary
Number of event registrations and check-ins for each member.

Events Report
All events created by the group

Number of Members you have in common with other groups

HOW TO PULL ATTENDANCE REPORTS

WHAT DO TO DO WITH FEEDBACK



YOUR TURN!

What feedback method would work best for you club?

