



## Getting Around Cincy with Metro

## About Metro

Metro is Southwest Ohio's public transit system, serving Hamilton County residents along with providing commuter service to Clermont, Butler and Warren counties into Cincinnati. Metro is a non-profit, tax-funded public service of the Southwest Ohio Regional Transit Authority (SORTA), which provided 13.1 million rides in 2023 in Greater Cincinnati.

### Metro's Service

- Operates 365 days a year, 24 hours a day, out of two operating garages (Bond Hill and Queensgate).
- Employs about 1,200 employees, most of whom are bus drivers and mechanics.
- Currently 307 buses in Metro's fleet that drive about 13 million miles per year. Metro also owns 57 Access paratransit vehicles.
- Offers 38 local-service routes, 9 express routes and 5 Job Connection reverse-commute routes.
- Operates MetroNow! On-demand service and Access Paratransit service.





## Ways You Can Use Metro

- Off Campus Org Outings
- Picking up supplies for Org events
- Meeting Up with Friends
- Getting to internships/jobs
- Experiencing Cincinnati

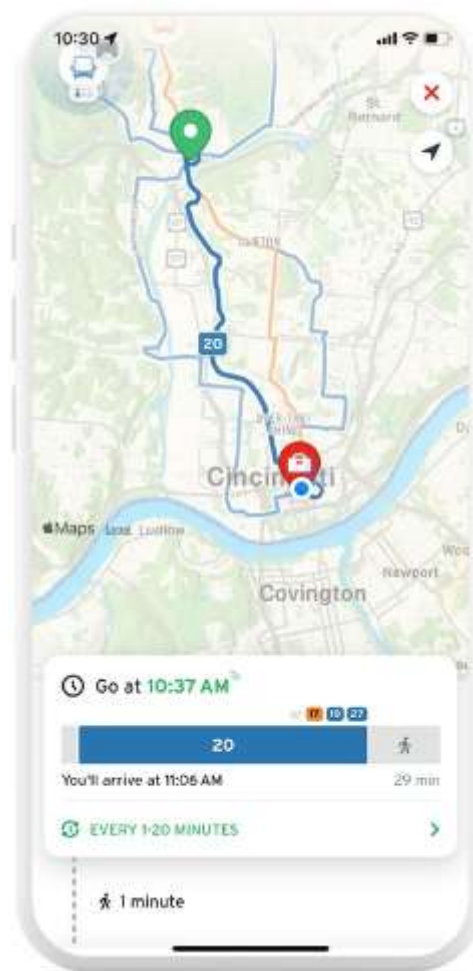
## Request your Tickets from Xavier



- 1: Scan QR Code
- 2: Sign in with Xavier Info
3. Fill out and submit form

# How To Ride With The Transit App

- ✓ Plan your trip
- ✓ Pay your fare
- ✓ Track your bus



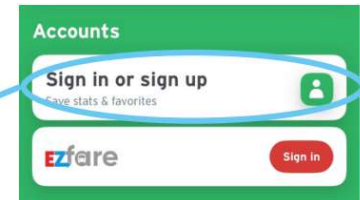
## Transit App

1. Download the Transit App  transit

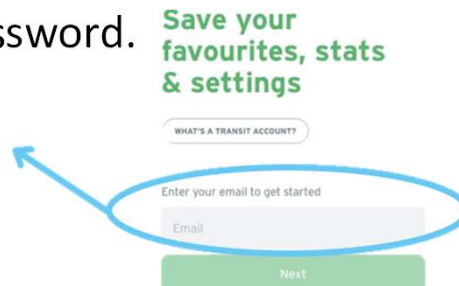
2. Press the icon in the top left corner to set up your account.



3. Scroll down to “Accounts” and click the “Sign in or Sign up” banner

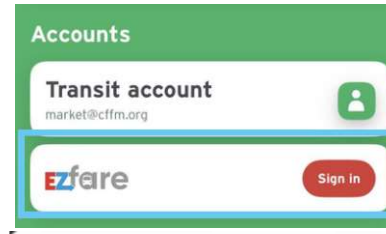


4. Enter your Xavier University email address, your first and last name, and create a password.



# IMPORTANT STEP!

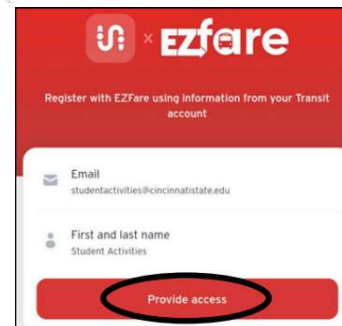
1. Go back to Settings > Accounts > click “Sign in” next to EZFare



2. Click “Create account”



3. Click “Provide Access”



4. You're done!



## Finding Your Route

The Transit app has received a fresh new look, along with many new features! Let's look at some of the highlights on individual routes:

1. The button to pin your route has been moved to the sidebar. Just tap the pin to receive service alerts for your route!
2. Toggling between Inbound and Outbound trips is more accessible. Tap the direction to view Inbound trips or Outbound trips for your route.
3. Timecards! Tap one of the timecards for your route to pull up the detailed version of your trip. These cards tell you how soon the bus will arrive and which leg of the route it's running.

To stay up to date on all of Metro's happenings, follow us on social media @cincinnati metro!





Transit App



Scan QR Code  
For Full Transit  
App Guide





## **Routes Near Xavier and Popular Destinations**

**Route 4:** Taft Theater, Kenwood Town Centre, and Oakley Shopping Center

**Route 31:** University of Cincinnati and University Plaza Shopping Center

**Route 36:** Cincinnati Children's Hospital, Delhi Plaza, Surrey Square

**Route 51:** Hyde Park Plaza, Knowlton's Corner, Veteran's Hospital, Burnet Woods

**Route 90 (M+):** Findlay Market, Kenwood Town Centre, The Banks, University of Cincinnati



## Park & Rides/Transit Centers

### North:

- Forest Park
- Greenhills Shop. Ctr.
- Hilltop Plaza
- Queen City Racquet Club

### Northeast:

- Blue Ash
- Kenwood Bapt. Church
- Kings Island
- Meijer Fields Ertel
- Silverton
- Symmes township

### East:

- Anderson Ctr. Station
- Oakley Transit Center
- Milford Kroger
- Union Twp. Civic Ctr.
- Madeira

### West:

- Delhi Plaza
- Glenway Crossing
- Harrison Center
- Meijer Colerain Township
- Northside Transit Center

# How to Ride

Plan your trip in the Transit app

1. Walk to the stop; arrive a few minutes early!
2. Wait for the bus
3. Have your mobile ticket activated and ready to scan
4. Board the bus and scan your ticket barcode on the validator
5. Have a seat
6. Pull the cord a few blocks from your destination



# Customer Support Info

**Customer Care Center:**

**513-632-7575**

**Riding Information:**

**Real-time information about your bus**

**513-621-4455**

**Lost and Found:**

**513-632-7699**





# Q&A