



# Degree Works: Responsive Dashboard

## *Frequently Asked Questions*

**Q: What is the Responsive Dashboard?**

**A:** The Responsive Dashboard is the name of Degree Works new user interface. While the look and feel is shiny and new, the functionality and academic information is the same.

**Q: When will the new Degree Works Responsive Dashboard go into effect?**

**A:** The Degree Works tool will be updated on Sept. 29<sup>th</sup> 2023. Once the update occurs the classic dashboard will be replaced by the Responsive Dashboard.

**Q: How will I access the new version of Degree Works?**

**A:** The Degree Works Responsive Dashboard can be accessed the same way it was before through the Student Hub, in Self-Service under the Student tab. Faculty and Staff will access it online in Self-Service under the Faculty/Advisor tab.

**Q: What is the Fall Through section of the degree audit?**

**A:** The “Fall Through” section of the degree audit contains courses that the student took that do not meet a specific degree requirement either in the Core Curriculum or within the major, concentration, or minor blocks. The courses in the “Fall Through” block do factor into the student’s cumulative GPA and total credit hours earned.

**Q: What if I took a course that my advisor told me would count toward a degree requirement, but is located in the “Fall Through” section of the audit?**

**A:** Reach out to your academic advisor and let them know. There may be additional documentation that needs to be submitted to substitute the course you took for the course that is specifically used to meet the intended degree requirement.

**Q: How come the number of “Overall Credits” in Degree Works does not match the number of total earned credit hours on my unofficial transcript?**

**A:** That is because Degree Works takes into consideration both the earned and in-progress credits hours into its overall total but your unofficial transcript will only show credits that have been completed.

**Q: How long does the Degree Works take to reflect a change on the student’s academic record?**

**A:** Degree Works updates and reflects any changes to the student’s academic record in real-time. As long as the “View Historic Audit” field between the top two blocks of the audit indicates the current date and time, the information is accurate. If the current date and time does not show, simply click on the “Process” button right below.

**Q: What is a “catalog year?”**

**A:** The catalog year indicates the academic year in which a student matriculated or declared a particular program of study and the curriculum specifics for that program of study. The student’s core curriculum, major, concentration, and minor can all have different catalog years. The curriculum details for all active programs of study for each catalog year are located in the University Catalog. Both the current and archived University Catalogs can be found on the [University Website](#).

**Q: Who do I ask if I have a question about my degree audit?**

**A:** Please reach out to your academic advisor as soon as possible with any questions or concerns. You can also reach out to the Office of the University Registrar.

**Q: I think I am ready to graduate based on what my audit shows, what do I do?**

**A:** Please reach out to your academic advisor as soon as possible to verify if you are ready to graduate. If they indicate that you are ready, please make sure you [apply](#) for graduation.