Hello, colleagues.

We’re reaching out today with an update and some resources to help with remote teaching.

Over the past two weeks, staff in Instructional Design & Technology (ID&T) and Digital Media Services (DMS) have offered multiple workshops and drop in sessions for faculty who are teaching remotely. This week, staff will shift to providing more individual help. The Xavier Help Desk can be reached by submitting a support ticket at ServiceCatalog or by submitting a support ticket at Zoom Support. The Xavier Help Desk can be reached by submitting a support ticket at ServiceCatalog or by submitting a support ticket at Zoom Support.


BigBlueButton Videoconferencing Upgrade

Xavier now has BigBlueButton premium service, which allows faculty and students to view their recorded conferences in Canvas at any time through the Handouts page and the Course Navigation menu. Specific course navigation menu. Specific content that can be viewed includes the number of times the content was viewed, the number of times the content was viewed, and the number of times the content was viewed.

If you record a conference locally, you will have the opportunity to view the conference in BigBlueButton once it has been uploaded to your course.

For technical assistance with using the Zoom app (not the Canvas integration), find it here.

Click here for instructions for viewing the course. You can view your own recordings or access reports.

If you click on People on the left side of your canvas page, you will see a list of all participants. You can view who is present in real-time and who is absent.

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