Hello, colleagues.

Over the past two weeks, staff in Instructional Design & Technology (ID&T) and Digital Media Services (DMS) have continued to work with teams across the University to develop and refine the Continuity website. This week, staff will shift to providing more individual help.

Below are suggestions from staff in ID&T and DMS for addressing some of the issues that have been identified for the Continuity website. These recommendations can be found on the new resource page: [Continuity website](http://xu.youcanbook.me/). You can find more information, tips, and tools for teaching remotely by visiting the website or signing up for the [Instructional Continuity Webinar Series](http://xu.youcanbook.me/)

Trouble with Canvas

If you need immediate Canvas assistance, especially outside of normal business hours, reach out to Canvas Support. Canvas Support is available 24/7 to assist you with your Canvas course. You can find more information, tips, and tools for teaching remotely by visiting the site: [Canvas Support](https://community.canvaslms.com/docs/DOC_1234).

Resources from the Eigel Center to support courses with immersive learning technologies

Amy Gardner, Instructional Designer, will be available Monday-Tuesday, March 23-24 from 10am-4pm/10am-1pm MST respectively. She can help you think through delivering content, creating assignments, and other learning technologies. Email her questions at gardnera3@xavier.edu or schedule an appointment with her using her [booking page](https://paulweber.youcanbook.me/). Paul Weber, Instructional Technologist, will be available Monday, March 23, 2020 from 1:00pm-4:00pm EST. He can help you with anything related to Canvas, including using Canvas Support. Schedule an appointment with him using his [booking page](https://paulweber.youcanbook.me/). Daniel Wooddell, Instructional Designer, will be available Monday, March 23, 2020 from 2:00pm-4:00pm EST. He can help you with anything related to Canvas, including using Canvas Support. Schedule an appointment with him using his [booking page](https://paulweber.youcanbook.me/). Paul Weber, Instructional Technologist, will be available Monday, March 23, 2020 from 1:00pm-4:00pm EST. He can help you with anything related to Canvas, including using Canvas Support. Schedule an appointment with him using his [booking page](https://paulweber.youcanbook.me/).

Any questions?

Sharon Blake, MA, Administrative Assistant, CTE and IRB

Cara Pickett, PhD, CTE Administrative Director

March 24 2020