Supportive Environment and Student Satisfaction

Institutions that are committed to student success provide support and involvement opportunities across a variety of domains, including the cognitive, social, and physical. These commitments foster higher levels of student performance and satisfaction (NSSE, 2020). Our last infographic of the National Survey of Student Engagement (NSSE) series explores students’ perceptions of Xavier’s supportive environment and student satisfaction.

This infographic series features selected results from the NSSE administered to Xavier first-years and seniors in spring 2020; data collection ended just before the switch to remote learning. Response rates were 43% (n=533) for first-years and 32% (n=352) for seniors. For more information about Xavier’s NSSE results, visit the Office of Institutional Research’s Nexus site.

Students reported Xavier emphasizing... *

- Spending significant amounts of time studying and on academic work: 85% of first-years vs 84% of seniors.
- Providing support to help students succeed academically: 85% of first-years vs 76% of seniors.
- Providing support for their overall well-being (recreation, health care, counseling, etc.): 81% of first-years vs 67% of seniors.
- Using learning support services (tutoring services, writing center, etc.): 84% of first-years vs 71% of seniors.
- Encouraging contact among students from different backgrounds (social, racial/ethnic, religious, etc.): 70% of first-years vs 61% of seniors.
- Providing opportunities to be involved socially: 81% of first-years vs 68% of seniors.
- Attending events that address important social, economic, or political issues: 58% of first-years vs 47% of seniors.
- Attending campus activities and events (performing arts, athletic events, etc.): 76% of first-years vs 61% of seniors.

** *Quite a bit" and "Very much" responses displayed.
** Blue and yellow dot signs indicate that XU first-years and seniors, respectively, had statistically significantly higher mean scores than their NSSE competitor group peers (p<.05).

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Student Satisfaction***

- 82% of first-years vs 77% of seniors feel like part of the community.
- 84% of first-years vs 70% of seniors feel valued.
- 89% of first-years vs 85% of seniors evaluate their entire educational experience at Xavier “Good” or “Excellent”.

* "Agree" and "Strongly agree" responses displayed.
*** Source: NSSE 2020 XU Engagement Indicators report