

Portal updates.

We are in the process of updating many of our portals and wanted to share the planned functionality for each.

Broker Portal

- Access commission statements
- Single Sign On to Group Admin and Billing Portals (if authorized by the Group)
- Manage group sales information
- View and export group renewal data
- Access high-level benefit plan summaries
- Help Center



Provider Portal

- Access to member eligibility and detailed benefits information including active accumulator status
- View and search claims history as well as EOPs
- Submit claims and pretreatment estimates with attachments
- Ability to configure multiple users with different role types
- Access to a help center and ability to submit requests to customer service



Group Admin and Billing Portals

- Pay invoices online
- Single Sign On functionality
- Add/update/terminate ongoing member information
- View high-level benefit information
- Submit help requests to DentaQuest
- Ability to add authorized users
- View and export invoices, sign up to go paperless



Find-A-Dentist

- Updated for mobile compatibility
- Allow users to;
 - Search by Places type
 - Search by All
 - Perform an Advanced Search
- Offers additional features;
 - Refine results by (Miles, Languages Spoken by Provider, Accepting New Patients, Specialty, Gender, Location Services, Board Certified, etc.)
 - View & Download Search Results and Email to your mailbox
 - Side-by-Side comparison between 2-5 providers.
 - Language settings – (English and Spanish)
 - Tag Primary Location of a Provider



Member Portal

- View, print or request an ID card
- View current accumulator values for individual and/or family
- Access to key benefits information
- View and search claims history as well as EOBs
- Access to dental health resources, Find-A-Dentist, and cost estimator
- Access to a help center in addition to Live Chat with customer service
- Spanish language accessible and mobile friendly



For more information, contact your DCPG sales representative at (800) 367-9466 or visit DentalCarePlus.com.

T H E P L U S I S S E R V I C E