

WELCOME, MEMBERS!

The Dental Care Plus Group is now part of DentaQuest!

The Dental Care Plus Group is excited to join the DentaQuest family! We are now part of an organization that manages dental and vision benefits for more than 30 million Americans. We are committed to making dental insurance easy through our excellent customer service, an extensive dentist network and straightforward benefits.

On Feb. 1, 2021, we'll launch a new member portal with enhanced features, including:

- The ability to view and print your new updated ID card
- The ability to access the portal and all its features on a mobile device
- Access to current deductible and maximum values for yourself and your family
- Access to your claims history and explanation of benefits (EOB) statements
- Access to dental health resources, a cost estimator and a Find-A-Dentist tool
- Access to a help center that includes Live Chat with customer service
- Spanish language accessibility



Sign up today to stay informed about the new portal launch! In the meantime, until Feb. 1, you can access your benefits and claims history or update contact information in the current member portal at DentalCarePlus.com/members.

Your enclosed member materials include the essential information you need to use your dental benefits. Please detach your member identification cards and bring them to your dentist appointments. As a reminder, on Feb. 1, there will be a new, updated ID card available on the new portal to view and print.

You can verify that your dentist participates in our network or find a new dentist by calling the customer service number listed on your card or by going to the “Find a Dentist” tool at fad.dentalcareplus.com.

As always, the Dental Care Plus Group, now a DentaQuest Company, is committed to providing you with excellent customer service — we look forward to serving you!