Flight Stats

New product offering from AAA Corporate Travel Services

AAA Corporate Travel is excited to announce a new, free, program that will be rolled out to your company.

AAA Corporate Travel Services now offers a free service called Flightstats that provides flight notifications to you, our valued traveler, via text and/or email. This program will notify you of changes to your itinerary prior to departure and while traveling.

You may be receiving similar alerts directly from the airlines through their frequent flyer profile or from paid subscription services such as Tripit Pro. The use of Flightstats will ensure that you receive consistent alerts, regardless of the airlines booked, at no additional charge.

Instructions:

**How do I participate?**

The first time a reservation is made after the program is turned on for the company, you will receive an introductory email from AAA Corporate Travel Services (see below for an example of the e-mail), advising you to set up a Flightstats profile. You may choose to do one of three things:

a. **Opt in for the alert program.** You will follow the link in the email to build a Flightstats profile, choosing your preferred method of contact for “Pre-trip” notifications as well as “Traveling” notifications. For instance, you may choose to have “Pre-trip” notifications sent to your email but “Traveling” notifications sent via text.

   See below for examples of text and e-mail options.

b. **Opt out of the alert program.** While we believe this is a very beneficial program, we are also very respectful of your privacy. If you do not wish to receive alerts through this program, you may opt out via this initial email and will not receive any further communication from the system.

c. **Ignore the email.** If you do not respond to the email in any way (don’t opt in or opt out), you will not receive alerts for the initial trip but you will receive another introductory email for the next trip booked. This
introductory email will continue to be sent for each new trip until there is an opt-in or opt-out action taken.

**What type of notifications will I receive?**
When you establish a Flightstats profile through the opt-in process above, you will indicate how you want to receive notifications. You will then receive notifications based on the parameters below:

**Pre-Trip** - The following event types will trigger a message, which will be delivered based on the “pre-trip” delivery method selected in your Flightstats profile (email or text):

- Cancellations
- Schedule changes

*Pre-Trip is defined as 3 hours prior to the first segment’s departure time.*

**Traveling** - The following event types will trigger a message, which will be delivered based on the “traveling” delivery method selected in your Flightstats profile (email or text):

- The status of all flights 3 Hours (180 minutes) before departure of the first flight
- Cancellations
- Schedule changes
- Departure delays of more than 20 minutes (with updates for delay changes of 20 minutes or more)
- Departure gate changes.

**For all flight connections** - The following event types will trigger a message based on the “traveling” delivery method selected in your Flightstats profile (email or text):

- 10 minutes before the scheduled arrival of the arriving flight, a connection information message will be sent showing the connect time and the departure gate of the departing flight.
- An update message will be sent if the connection time changes by more than 15 minutes, or if the departure gate changes.

**E-mail and notification examples:**
E-mail Opt in:

Sign up for Trip Alert

This is AAA Corporate Travel’s flight status notification system. This service will send messages on the status of your flight(s) to an email address or a mobile device.

Please follow the link below to set up your personal Trip Alert Profile:
Register Here

If you do not want flight alerts and do not wish to receive this offer in the future, select Opt Out.

If you choose not to participate, do not follow the link and no travel alerts will be sent to you for your trip.

If you choose not to participate, do not follow the link and no travel alerts will be sent to you for your trip.

*NOTE: This email invitation and Register Here link were prepared especially for you. Please do not forward it to someone else to use, or errors may occur. Thank you.*

AAA Corporate Travel - Continuing to improve the quality of travel.
Text Alert:

1 of 2
FRM:AAA Corporate Travel
MSG:DL 1936 departing on-time at 10:55 PM

Gate 53A, Term 5
Op by DL

ETD: 10:55 PM - LAX
ETA: 06:14 AM (Con't) 2 of 2
- CVG
As of 30 Jul 10:14 PM PDT
E-mail alert:

FW: American Airlines 818 arrived at 01:07 AM

Sent: Tue 8/12/2014 10:42 AM
To: 

American Airlines 818 has arrived in Boston, MA (BOS) at 01:07 AM at Terminal B, Gate B32.

Thank you for participating in AAA Corporate Travel's messaging system. Please note the following confirmation or change to your monitored flight. If you have any questions or concerns, please contact AAA Corporate Travel customer support.

-- American Airlines 818 Flight Detail --
Departure: (ORD) Chicago, IL US
Estimated: 10:07 PM (delayed 37 minutes)
Terminal: T3
Gate: H9

Arrival: (BOS) Boston, MA US
Estimated: 01:07 AM (delayed 27 minutes)
Terminal: B
Gate: B32

-- Travel Summary --
Confirmation Code: TEST12

Passengers: Doe, John
          Doe, Jane

AA 564 PDX 02:50 PM to ORD 08:57 PM
AA 818 ORD 10:07 PM to BOS 01:07 AM

Flight information as of Feb 14 10:52 AM PDT

The information presented here as a service to our customers is provided "as is" and no warranties of any type are provided.

If you have a Trip Alert Profile and would like to update it, please go to: https://www.flightstats.com/ta/accountProfile.do

Thank you for choosing AAA Corporate Travel. Feedback on your flight or our services is greatly appreciated. Please fill out our survey form: http://www.abctravelexample.com/survey.html.

**DO NOT REPLY**