How to disable pop-up blockers found in common applications

Google Toolbar:

The Google pop-up blocker that is embedded into the toolbar has no area that allows configuration of those sites in which pop-ups should be allowed. Each site needs to be set individually by clicking on the “pop-up” button in the toolbar. The following sites should be set to allow pop-ups: “myxu.xu.edu” “luminismsg.xu.edu” “luminisdbcal.xu.edu”

The Google toolbar does have a keyboard shortcut to allow a pop-up when navigating. If CTRL key is held down at the same time a link is clicked in the browser, any pop-ups that are associated with that link will be allowed. Note this must be done each time the link is clicked.

Yahoo! Toolbar:

The Yahoo! pop-up blocker that is embedded into the toolbar has no area that allows configuration of those sites in which pop-ups should be allowed. However a site that has a pop-up is accessed that site can be set to allow by clicking on the “pop-up blocker” button on the toolbar and select “Always allow pop-ups from”. A new window will open up, highlight the site that should be allowed to execute pop-up and click on the “Allow” button and then click on the “OK” button. The following sites should be set to allow pop-ups: “myxu.xu.edu” “luminismsg.xu.edu” “luminisdbcal.xu.edu”

The Yahoo! toolbar does have a keyboard shortcut to allow a pop-up when navigating. If CTRL key is held down at the same time a link is clicked in the browser, any pop-ups that are associated with that link will be allowed. Note this must be done each time the link is clicked.

Netscape 7.x

Netscape 7.1 is the current version that's available as a free download from the Netscape site. This version includes a pop-up blocker. The pop-up blocker can prevent the MYXU portal, mail and calendaring from functioning as designed.

Follow these instructions to fix this.

1.) Open Netscape
2.) Click the “Edit” menu and select “Preferences”
3.) In the left pane of the Preferences dialog box, click “Privacy and Security” and then “Pop-up windows”.
4.) Click “Allowed Sites” and add the following sites:
   - “myxu.xu.edu”
   - “luminismsg.xu.edu”
   - “luminisdbcal.xu.edu”

Norton Internet Security (NIS), Norton Personal Firewall (NPF), Norton Internet Security Professional (NIS Pro)

One of the Ad Blocking features of NIS and NPF is the Pop-up Window Blocking option. In some cases, enabling the Pop-up Window Blocking feature may cause web mail programs to not work correctly because some web mail programs require pop-up windows. In other cases, having Ad Blocking enabled may cause web mail clients to function improperly. To fix this, try configuring access for the site specifically, and then, if this does not work, disable Pop-up Blocking. If that does not work, disable Ad Blocking.

Disable Pop-ups for specific site:
1.) Open NIS
2.) Click "Ad Blocking"
3.) Select "Configure"
4.) Select "Advanced"
5.) Click on the "Add Site" button
6.) Type "myxu.xu.edu" in the dialog box provided
7.) Go to the "User Settings" tab
8.) Under "Pop-up Ads" uncheck "Use ad blocking settings" and check "Permit"
9.) Perform step #8 for Cookies and Java applets as well
10.) Perform steps #6-9 for "luminismsg.xu.edu” and "luminisdbcal.xu.edu"
11.) You must restart your computer for changes to take place

Disable Pop-ups for all sites:
1.) Open NIS
2.) Click "Ad Blocking"
3.) Disable "Turn on Pop-up Window Blocking"
4.) Click the "OK" button
5.) You must restart your computer for changes to take place

Note: If this does not solve the problem, perform steps 1-5 to disable Ad Blocking.

McAfee Personal Firewall/Privacy Service:

Users that use the McAfee security center with the privacy service may have issues accessing the MYXU portal, mail and calendar. The privacy service controls the Ad-blocker software as well as cookie settings. Even with the Ad-blocker software enabled there should be no problems accessing the MYXU portal, mail and calendar. However, security settings for cookies may be causing an issue. The McAfee Privacy Service will override a user’s "Internet Options". In order to allow cookies to be set for the MYXU services please follow the directions below:

1.) Open McAfee Security Center (in taskbar red box with white “M”)
2.) Click on “Privacy Service” tab
3.) Click on the “Configure Privacy Service Options” and a new window will be displayed
4.) Click on the “Options” tab
5.) Click on the “Cookies” tab
6.) Enter the following sites in the field provided labeled “http://” and click the “Add” button after each site
   • "myxu.xu.edu"
7.) Once all three sites are entered close down the window by click on the “X” in the upper right hand corner
8.) Close down the McAfee SecurityCenter window by click on the “X” in the upper right hand corner