

LEAD

FALL
2007

HEALTH SERVICES ADMINISTRATION NEWS

XAVIER
UNIVERSITY



Celebrating a New Year

IDA CRITELLI SCHICK
PROFESSOR AND CHAIR/DIRECTOR

Welcome to the first issue of the department of health services administration newsletter, *Lead*. We are all very excited. The words *renew* and *new* describe this academic year. Our college has been *renamed* with a *new* structure and a *new* dean. We are in the College of Social Sciences, Health and Education. Our *new* dean is Mark Meyers. Our *new* executive-in-residence is Sid Mitchell, Class of 1977, who joins Tom Wilburn, senior executive-in-residence, and Terry White, executive-in-residence. We are delving into *new* collaborative efforts with other

graduate programs, both within Xavier and others. The department initiated its women's resource group that is meeting with great success. This year Xavier launched its capital campaign called To See Great Wonders, and we will benefit from this campaign. Finally, we are preparing for our 50th anniversary celebration. The celebration will *renew* our commitment to the foundational values of the University and the department, and will look for new ways to fulfill our mission. All of us—faculty, staff, students, alumni, advisory board and friends—are truly excited. Share our enthusiasm as you read the following pages.

Student Spotlight

SUZANNE BUZEK
HSA CORRESPONDENT

Graduate student Lindsay Saurber accepted a residency with Mercy Health Partners starting in January, where she will be working in the senior health and housing services division under president Brian Forschner. Her ultimate goal: to administer and run a nursing home facility.

What influenced your decision to focus on long-term care?

"Throughout an internship [at Berkeley Square, a retirement community in Hamilton], I developed a passion for this profession, especially long-term care. I saw myself there because it's such a hands-on operation and also very rewarding because you're working with people at the end of their lives and trying to make everything as com-

fortable as possible for them.

Another reason why I think I'm drawn to the field is that my grandma suffers from Alzheimer's disease and she's an extreme case. Seeing her go through the

and I feel that this is where I'm supposed to be."

What are your goals for your new residency at Mercy?

"Overall, I want to spend a year just learning as much as

area of health care, so there's a lot left to learn, especially because it is such a highly regulated industry."

What is the most rewarding aspect of the HSA program?

"I've had three courses about aging and long-term care, and I feel my professors and the way they set up those courses really have made me feel ready to go. I feel prepared for my residency in January, yet a little anxious at the same time. There's still a lot to learn, but I feel that Xavier's long-term care career track is a great part of the program and it allowed me to do what I feel that I'm called to do. Really I just feel that I can take the didactic portion of what the program offers and apply it to the hands-on aspect of the field."



Xavier's long-term care career track allowed me to do what I feel that I'm called to do.

LINDSAY SAURBER

stages and seeing how the family has been affected—my dad's side of the family is large and they all take turns taking care of her—has made me want to work with this group of people. It's such a rewarding field,

I can—all the ins and outs of the long-term care industry. My ultimate goal is to become a licensed nursing home administrator, which would allow me to run a facility in the state. As of now, I plan to focus my career in this

SAVE THE DATE
Oct. 10-11, 2008

50th
anniversary
celebration

Celebrating 50 years of
HSA at Xavier University
with keynote speaker
Jeff Goldsmith, president
of Health Futures.

HSA Alumni Association

Members recently elected Dave Dornheggen as president of the HSA alumni association for the next two years. He has more than 30 years health care experience. In addition, alumni are planning to meet at the annual ACHE conference in Chicago in March. More information is forthcoming.

For more information about becoming a member of the HSA alumni association, please e-mail Dave at dave_dornheggen@trihealth.com.

Dave Dornheggen
President

Chad Wiggins
Vice president

Nick Lair
Treasurer

James Davis
Secretary

Sue Sherman
Regional vice president

Brandon Klar
Regional vice president

Tim Raymond
Regional vice president

David Strong
Regional vice president

Jeff Johnston
Regional vice president

Eric Vaughn
Regional vice president

Mike Graham
Member-at-large

Mick Hubner
Membership chairman



Welcome Class of 2010

CHRISTINA SWIFT
RECRUITMENT AND PROMOTIONS COORDINATOR



The graduate program in health services administration welcomes another new class, the Class of 2010. These 23 promising students come from 12 different colleges and universities across the United States and represent 17 different fields of study. Orientation took place at the end of August before classes began. Students spent two days on campus learning about the program, themselves and how to work with one another. Debbie Pearce, communications consultant, was on

CLASS OF 2010 UNDERGRADUATE DEGREES		
Business Administration	English	Information Systems Management
Biological Sciences	Health Promotion and Education	Linguistics
Clinical Lab Science	History	Music Therapy
Criminal Justice	Human Nutrition	Organizational Communications
Dietetics	Industrial Engineering	Psychology
Economics		Zoology

hand to speak on team process and personal development. On the second day, Ray Attiyah and Tara Amis from Midwest Manufacturing Solutions helped students with team building by organizing a simulation involving Legos that helps students visualize and learn how to eliminate waste, work in teams and support one another through effective communication. The team-building exercise, along with Pearce's presentation, was the students' favorite part of orientation. Together, both helped to kick off what will surely be a great year.

Faculty Files

SUZANNE BUZEK
HSA CORRESPONDENT

Tucked away in his office in the Cohen Center, Dr. Edmond “Eddie” Hooker motions to a family Christmas photo near his desk that holds a 16-year-old story. He had just finished training in emergency medicine and was working in a hospital in Louisville. One night, after his shift had ended, a car sped up to the hospital entrance, driven by a man accompanied by his wife who was nine months pregnant and in cardiac arrest. Acting solely on training and instinct, Hooker responded to what could have been a tragic situation and saved the life of the woman and her baby.

“There’s no way you can top that service to another person,” Hooker says. The photo on his desk includes the couple and their now 16-year-old daughter, with whom Hooker still keeps in touch. The rescue itself was eventually made into an

episode of “Rescue 911.” “That was neat, but it didn’t even come close to the real thing,” he says.

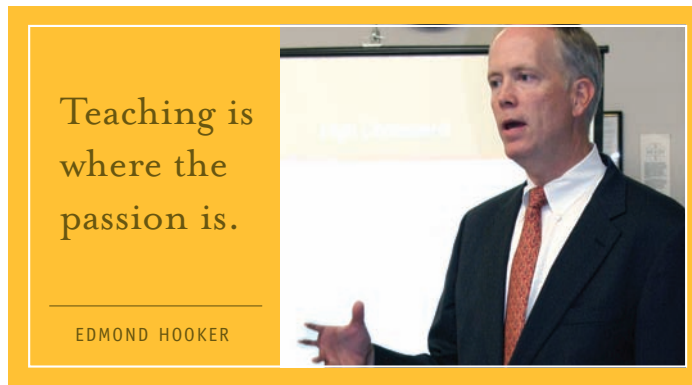
Hooker’s background as an M.D. is hard to come by in academia, but the health services administration

opportunities for enrichment by shadowing doctors and nurses to see firsthand how a hospital works.

“I think teaching is where the passion is because it’s where you’re taking the students and making them

ing, research, publishing and being a reliable go-to person when it comes to health consulting. In addition, he earned his doctorate in public health from the University of Kentucky this year, and serves as an editor for Emedicine, an online database for doctors and consumers with information from in-depth cardiac research to how to fix a broken arm. He also makes time for family life with his wife and four children—three girls and one boy who range from ages 8-15.

His research is pretty eclectic. In addition to working extensively with head-trauma research, Hooker has delved into stroke and cardiac research, and is studying sexually transmitted diseases. “I’ve always had a clinical background,” he says. “Going forward, I’d like to get a little closer back to the clinical without leaving teaching. It’s hard to give up being a physician.”



program allows him to merge his clinical experience, spanning 1985-2002, and research. Specifically, he teaches Clinical Processes and Epidemiology. “Simply put: knowing who’s sick and where,” he explains. He encourages students to take advantage of the program’s

better prepared to run health care organizations,” he says. “I enjoy research, but I wouldn’t want to be just doing research; I think that would be boring. What is the point of doing research if you’re not translating it?”

Hooker manages to successfully balance teach-

Faculty at work

COURSES

Ida Critelli Schick
Professor and Chair/Director
Ethical Issues in Health Care;
Professional Development 1-4

Lin Guo
Associate Professor
Quantitative Methods for
Health Care Management;
Quality Improvement
Techniques in Health Care
Management

D. Patrick Redmon
Associate Professor
Health Economics; Health
Policy and Policy Analysis

Edmond Hooker
Assistant Professor
Clinical Processes for Health
Care Administration; Applied
Epidemiology

Thomas J. Ruthemeyer
Assistant Professor
Management Accounting;
Corporate Finance; Financial
Management of Health Care
Organizations

Karen E. Kent
Visiting Assistant Professor
Managerial Concepts; Strategic
Management and Marketing;
Integrative Seminar

Yousuf Ahmad
Senior Vice President/CIO,
Mercy Health Partners
Southwestern Ohio
Health Care Services in
the United States;
Information Systems for
Health Care Services

Alan R. Bayowski
President,
Second Half of Life
Administration of Agencies
Serving the Aged

Michael Connelly
President and CEO, Catholic
Health Care Partners
Health Care Legal Aspects

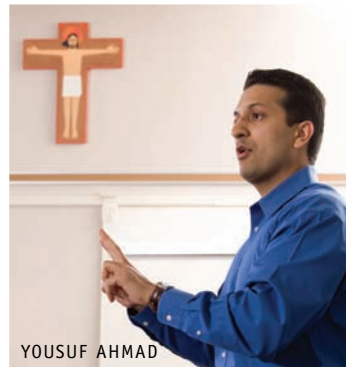
Brian Forschner
President, Senior Health
and Housing,
Mercy Health Partners
Aging in Society

Terry R. Frech
Regional Vice President,
Southern Ohio Network
Management, Anthem
Health Insurance Systems
& Concepts

William M. Freedman
Partner, Dinsmore & Shohl
Health Care Legal Aspects

George F. Gordon
Consultant, TSI
Health Care Workforce Strategies

Judy Hayes Beckman
COO, ProMed
Medical Group Management



John D. Rudnick
Administrator,
Holy Family Home
Managerial Concepts

Mark A. Wellinghoff
Executive Director, Brookwood
Administration of Institutions
Serving the Aged

EMERITUS RESEARCH

Albert A. Bocklet
Associate Professor Emeritus
(Adult Education)
Quality of care and the
application of neural network
technologies to clinical and
managerial decision making

Robert Hankins
Associate Professor
(Finance)
Activity-based cost account-
ing and integrated computer
systems

EXECUTIVES-IN-RESIDENCE

L. Thomas Wilburn
Senior Executive-in-Residence
Retired president/CEO,
TriHealth; former president/
CEO, Bethesda Hospital;
former vice president/CEO,
Community Hospital
Indianapolis

Terry White
Executive-in-Residence
Retired president/CEO,
MetroHealth System,
Cleveland; former president/
CEO, University Hospital,
Cincinnati

Sidney Mitchell
Executive-in-Residence
Retired president/CEO, Pascack
Valley Hospital, Westwood,
N.J.; former president/CEO,
University of Medicine and
Dentistry, Newark, N.J.

Let's stay
in touch

Help us keep you up
to date on HSA news
by sending your
e-mail address and
organization name to
farrellt@xavier.edu.

Meyers Appointed Dean of New College

DEB DEL VALLE
MEDIA RELATIONS SPECIALIST

A new era began this semester for the College of Social Sciences, which was recently renamed the College of Social Science, Health and Education. The reorganized college includes the School of Education and programs such as health services administration, nursing, occupational therapy, radiologic technology, psychology, social work, criminal justice and sports studies. Neil Heighberger, dean of the college for nearly 20 years, retired in June, and the University hired Mark Meyers to take his place.



Before coming to Xavier, Meyers was the associate dean at Rowan University's College of Education in Glasboro, N.H. He joined Rowan as an associate professor in 1996 and became the chair of the secondary education department. He was appointed dean in 2002. Meyers has taught both undergraduate and graduate courses. His areas of research include the role of technology in pre-service education and the impact of field pedagogy and technology integration into social studies.

New executive-in-residence

IDA CRITELLI SCHICK
PROFESSOR AND CHAIR/DIRECTOR

Sid Mitchell joined the HSA program as its third executive-in-residence and volunteered to help secure meaningful residencies for our students. His health care experience includes roles as president and CEO of Pascack Valley Hospital, in Westwood, N.J., president and CEO of The University Hospital of the University of Medicine and Dentistry of New Jersey, president and CEO at the University of Illinois at Chicago Medical Center, COO at the State University of New York at Stony Brook and assistant administrator at the University of North Carolina Medical Center.

Mitchell has a comprehensive background in health care, education and consulting.

He also spent time in Jordan from 1999-2001, opening the new King Abdullah University Hospital. Mitchell is familiar with the academic world having taught at the Good Samaritan Hospital School of Nursing, St. Joseph's College, the University of Cincinnati, the University of North Carolina and State University of New York. Mitchell received his B.S. in biological sciences from Ball State University, M.S. in biological sciences from the University of Cincinnati and his master's degree in hospital and health administration from Xavier University in 1977. He completed his administrative fellowship at the University of Kentucky Medical Center, and is a Fellow of the American College of Healthcare Executives.

Expanding residency options for Xavier students

THE HSA PROGRAM tries to offer students two or three meaningful residency options each year, and our goal is to expand the geographic regions in which these are available. The possibilities are numerous, but we need your help.

If your company has an opening for a Xavier HSA resident, please contact Ida Schick at 513 745-3716 or schicki@xavier.edu.

