

XAVIER DINING FAQ'S

1. How are board plan prices established?

The cost of the resident, commuter and apartment meal plans includes not only food related costs but also cover overhead expenses within all Xavier Dining programs. Overhead expenses are business related costs that typically include such things as salaries, utilities, capital expenses and debt service. These overhead expenses support the ability to be able to provide an all-you-can-eat format as opposed to having to pay ala carte for each item that you purchase. Xavier is dedicated to working to ensure that all student dining needs are met and exceeded while still maintaining a reasonably priced service.

2. What is the difference between a “Meal Plan” & “Block Plan”?

All plans grant access to the Hoff Marketplace. “Meal Plans” (Carte Blanche, Flex 5, 10 Meals & 14 Meals) are based on meals per week, whereas the “Block Plans” (25 Block, 45 Block, 80 Block & 120 Block) are based on meals per semester. Example: The 10 Meal Plan provides any ten meals in the dining hall each week, whereas the 120 Block Plan averages around seven meals per week. (A week begins with brunch on Monday and ends with dinner on Sunday).

3. What are the most popular meal plans?

The two most popular meal plans are the Carte Blanche Plan and the 14 Meal Plan.

4. What are Dining Dollars and where can I use them?

Dining Dollars are monies used only for campus food services in association with your meal plan program. This includes all retail food services in the Gallagher Student Center, the Hoff Marketplace and the Outtakes Quick Cuisine kiosk in Hailstones Hall.

5. What is the difference between Dining Dollars and X CASH?

Dining Dollars are included with your meal plan. X CASH is a separate, pre-paid flexible spending account that can be used at all dining facilities as well as the bookstore, campus post office, library, vending and laundry services, and is also accepted at select off-campus merchants.

6. How many board days are in a semester and how do the “Block Plans” average out?

The average semester is between 101 and 115 board days per semester. As mentioned above, the 120 Block Plan averages seven meals per week, the 80 Block Plan averages five meals per week, the 45 Block Meal averages three meals per week, and the 25 Block Plan averages two meals per week.

7. Can I use my ALL Card more than once during each meal period?

The Carte Blanche, 120 Block, 80 Block, 45 Block and 25 Block Plans allow access to the Hoff Marketplace more than once per meal period. The Flex 5, 10 Meal and 14 Meal Plans allow access up to three times daily (up to the limit of meals allowable per week). One of the biggest advantages to the Carte Blanche plan is that it is unlimited. This means that anytime during the day, you could eat, leave, then come back and eat some more.

8. Can I buy my friend a meal using my meal plan?

All Block plans allow purchases for more than one meal at a time. The weekly style plans (Carte Blanche, Flex 5, 10 Meal and 14 Meal Plans) allow access for the meal plan holder only, although you can always use your Dining Dollars at the Hoff Marketplace to purchase a friend or relative a meal.

9. Can I let my friend use my ALL Card if I don't intend on eating during the meal period?

No, the meal plan holder must be present and possess his/her own ALL Card to gain access to the dining facilities. Anyone found attempting to use someone else's ALL Card will result in confiscation of the ALL Card.

10. What if I lost my ALL Card or do not have it in my possession, can I still eat?

It is the University's policy that you carry your ALL Card with you at all times. If your card is lost or stolen, please visit <http://portal.xu.edu> and click on the ALL Card Account Management link on the MyXU Student Services Tab to deactivate your ALL Card. Then please come to the Campus Dining Office to gain access to the Hoff Marketplace. Your meal plan will be unavailable until your old card is found or replaced.

11. Can I purchase more Dining Dollars if I use all of them before the end of the semester?

At this time you are not able to replenish Dining Dollars. However, you can use X CASH to continue spending funds uninterrupted through the ALL Card.

12. What if I have remaining Dining Dollars at the end of the semester?

Your Dining Dollars will carry over from fall semester to spring semester. However, any remaining Dining Dollars at the end of the academic year in May will be forfeited. Please note: All Dining Dollars expire after the last board day in the academic calendar year. If you have taken advantage of the X CASH provisions those funds continue to be available for use year round.

13. How do I change my plan if I find that the one I chose isn't what I need?

Your meal plan can only be changed during the first week of each semester. During this time, you may change your plan at the Office of Auxiliary Services or the Xavier Dining Office.

14. I am considering signing up for another meal plan next year. What are the benefits?

You will continue to enjoy the convenience of not having to go off campus for groceries or having to cook your own food. You can continue to utilize your ALL Card for convenient secure “cashless” transactions. A great convenience!